

ABOUT US

TIMELESS DESIGN

All our designs are intentionally timeless. They withstand trends and associate well with different styles, and they can be passed on from one home to the next, carrying over the stories of one lifetime into another. Our collections go back to the essence of what we believe is good design: pieces full of character, made from quality materials that age beautifully.

We create collections for every room or space: from the furniture that defines the purpose of a space to the objects that layer it with meaning. Nothing excites us more than seeing how people love and use our products in the story of their life.

CRAFTSMANSHIP

Outstanding craftsmanship is at the core of our brand, and behind the simplicity of our pieces lies a constant drive for innovation. Incorporating advanced techniques to our process of creation, each new design is revised and reworked to the last detail: every curve, texture and line reflects our design values.

TIPS & TRICKS

- This product is intended for indoor use only.
- Recommended humidity in the room: between 40% and 60%.
- Ideal room temperature: between 14°C/57°F and 21°C/70°F.
- To prevent colour differences: do not place your furniture in direct sunlight.
- Avoid exposure to extreme conditions: do not place furniture near heating sources or air-conditioners.
- To prevent staining, we recommend that any spills be removed immediately.
- Use place mats and/or coasters to prevent hot pots and pans, or cold glasses and bottles, from leaving marks on the furniture.
- Do not drag the furniture along the floor, always lift the furniture when moving.
- Always ensure water and solutions used to clean the floor do not come in contact with the furniture's base, as it might leave permanent marks.

CARE INSTRUCTIONS

Do not wash upholstered items unless clearly indicated on the attached care label. Removing the covers to machine or hand wash (even at a low temperature) may lighten the colour and shrink the fabric. Some items have an anti-stain treatment applied to the textile, if this is dry cleaned, the process will reduce the anti-stain performance. Always pay close attention to the care symbols on the affixed label before dry cleaning.

Pilling is the result of excess fibre on the fabric, or from external sources. This is not a defect but a characteristic of many textiles.

To keep upholsteries in optimal condition we recommend:

- Using an antipilling machine to remove pilling.
- Avoiding placing the item in direct sunlight.
- Dusting or removing crumbs by wiping down upholstery with a clean cloth or soft brush. Do not rub.
- Avoiding using a vacuum cleaner. If you do use one, select the lowest suction with a soft upholstery attachment.
- Treating spills immediately. Blot up as much of the spill as possible with a clean, dry, white cloth. Do not rub.
- Treating stains using a clean, slightly damp white cloth, blotting from the outer edge to the centre of the stain
- Avoiding chemical products on your upholstery
- Reviewing the care label or leaflet specific to your item.

BASE STRUCTURE

We advise the following:

- Dust regularly using a soft dry cloth.
- For a more thorough cleaning, use mild soap and warm water. Rinse with clean water and wipe dry.
- Do not use steel wool, sandpaper, mineral acid, bleach or chlorine cleaners on metal surfaces.
- Do not drag the furniture along the floor, as it might damage the protective coating, cause rusting or leave permanent marks on the floor.
- Always lift the furniture when moving them from place to place.

We create the foundations of your home, to inspire the stories of your life.

If you prefer, these care instructions are available for download in other languages. Please see the product page at ethnicraft.com in your chosen language.

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