This unit is 12/24VDC









## **Trouble Shooting**

Problem	Possible Cause	Solution
Door does not lock	No power	Make sure the wires are connected properly
		Check that the power supply is connected and works properly
		Make sure the lock switch is wired correctly
Low holding force	Poor contact between electromagnet and armature plate	Make sure the armature plate is not deformed
		Make sure the rubber washer was used between the bracket and armature plate
		Make sure the contact surfaces of the electromagnet and armature plate are clean and free from dust and foreign material.
	Low voltage or incorrect voltage setting	Check the electromagnetic lock is set for the correct voltage.
		Check the voltage at the electromagnetic lock input. If low, determine if the correct wire gauge is being used to prevent excessive voltage drop.
Sensor output is not functioning	A secondary diode was installed across the electromagnetic lock	Remove any diode installed across the magnet for "spike" suppression. (The magnet is fitted with a metal oxide varistor to prevent back EMF)
	Misalignment between the armature plate and electromagnetic lock	Make sure the armature plate and electromagnetic lock are aligned correctly

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