

Soho All-In-One™ Chair



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Introduction

Congratulations on your purchase of the Soho All-in-One™ Chair. The Soho All-in-One™ Chair is a well-built treatment and procedure chair married to a fully reclining massage table. The Soho features zero gravity, chair-to-table positioning, and programmable controls with presets. This fully reclining treatment chair has sleek styling and an ultra-luxurious cushioning and upholstery system, making it perfect for use in day spas, medi-spas and resorts.

The Soho All-in-One™ Chair is designed for licensed therapists and is intended to be used in a professional spa, massage studio, or similar commercial environment. While no special training is needed to operate the chair, for safety reasons it is important that the instructions contained in this manual are reviewed in detail before the first use. This manual should be read in its entirety by each professional who will be operating the chair to ensure the safety of both operator and client. This manual should be saved for future reference.

The Soho All-in-One™ Chair should not be used in any other manner than described in this manual. Please read, understand, and follow all safety warnings, labels, and instructions. Misuse, use of unnecessary force, or using the product for unintended or unauthorized procedures can result in injury to operator, client, and/or equipment.

Detailed instructions for use and maintenance can be found in this user manual. If you have further questions, please contact us at (800) 872-0560 for US customers, or (760) 597-2155 for international customers. We can also be reached via e-mail at info@livingearthcrafts.com

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SECTION 1: SAFETY INFORMATION

Safety Symbols

Familiarize yourself with the following Safety & Warning symbols. They are designed to prevent damage and injury to you, your clients, and your new Earthlite product.

IMPORTANT: The important safety instructions and warnings in this manual cannot cover all possible problems and conditions that can occur. Use common sense and caution when installing, operating, or maintaining this appliance.



Indicates an imminently hazardous situation which could result in serious or fatal injury.



Indicates a potentially hazardous situation which could result in serious injury.



Indicates a potentially hazardous situation which could result in equipment damage and/or injury.

IMPORTANT SAFETY INSTRUCTIONS - FOR COMMERCIAL USE ONLY

Read all instructions before using this product.



RISK OF ELECTRIC SHOCK, FIRE, AND EXPLOSION

- 1) Always unplug this furnishing from the electrical outlet before servicing.
- 2) Never use this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
- 3) Keep the cord away from heated surfaces.
- 4) Do not use outdoors.
- 5) Do not operate where aerosol (spray) projects are being used or where oxygen is being administered.
- 6) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 7) Connect this furnishing to a properly grounded outlet only. See Grounding Instructions.

SERVICING A DOUBLE INSULATED PRODUCT

- This is a double-insulated product, with two systems of insulation instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product.
- Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace.
- To reduce the risk of electrical shock, this furnishing has a polarized plug (one blade wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

SECTION 1: SAFETY INFORMATION

WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

- 1) Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- 2) Do not operate this equipment unless properly trained.
- 3) Install this furnishing in treatment area not accessible to the public.
- 4) Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
- 5) This product does not have "pinch point" protection. Only operate when no possibility of any portion of the body could be caught and injured while moving the chair upward/downward, or activating the back/foot tilt.
- 6) Do not use this furnishing to support video equipment such as televisions or computer monitors.
- 7) Never attempt to use the Head or Leg lift section to support concentrated weight such as sitting or standing

CAUTION

- 1) When lowering any section of the chair, make sure that no supplies or any part of yours or your client's body is between the top of your chair and its base. This could result in injury, or could damage your chair as well as the item. It is recommended that you always return your furnishing to the lowest flat position to avoid leaving the base exposed.
- 2) When lowering the chair height, be sure there are no foreign obstacles underneath your chair that could obstruct it from lowering completely. This could damage your chair.
- 3) Never set anything under the chair frame to avoid collision if lowered.
- 4) Never operate your chair on an uneven surface. Adjust the leveling feet so that your chair is stable.
- 5) Never raise the head or leg section with a client in the prone position (face down.)
- 6) Never use or store your chair in a wet or very humid environment. Water and excessive moisture can damage the wood cabinet and electrical components. Evidence of exposure to water or moisture will void your warranty.
- 7) If you have purchased the Flexible Armrest Option, never use the Armrests as handholds or body support mechanisms, especially when setting clients on or off the chair.
- 8) Never drop or insert any object into any opening.

SECTION 2: PRODUCT OVERVIEW



**Chairs shown with optional accessories and/or finishes.
Measurements may vary due to natural material variations.*

SECTION 2: PRODUCT OVERVIEW

Product Specifications

Top Length	73" (185 cm)
Top Width	26", 28", 30" (66 cm, 71 cm, 76 cm)
Base Length	38" (96.5 cm)
Height Range	25" - 36" (63 cm - 91 cm)
Lift Capacity	625 lbs

Included Features

Feature	Standard	Optional
Commercial-grade frame	X	
Fully motorized operation	X	
Programmable controls	X	
Deluxe Strata memory foam	X	
Zero Gravity	X	
Medical Grade upholstery	X	
Pivot-Perfect™ side arms (30" only)	X	
Swivel with 180° rotation		X
Hands-free foot control		X
Extended height range		X
Acrylic base		X
Six-button foot control pedal		X

SECTION 3: INSTALLATION

Your Soho comes completely assembled and ready to use.

Once the chair is unpacked, follow the “Moving Your Chair” instructions below.

Moving Your Chair



Your chair is very heavy - extreme caution should be used to avoid injury to yourself, others around you, and your chair. **DO NOT** lift or move without using proper safety procedures/equipment. **DO NOT** turn the chair on its side for any reason.

Lift your chair by grasping firmly from the bottom of the frame underneath the upholstered top. Do not try to lift from the upholstered top.

Basic Setup Instructions

Once your chair is positioned for use, follow these steps:

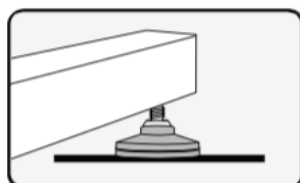
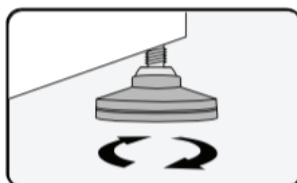
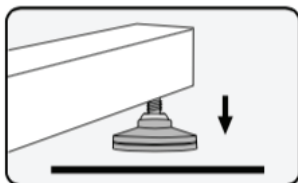
- Plug the power cord into a grounded outlet that is properly rated for the chair.
- Arrange and secure power cord so it will not create a tripping hazard.
- Place the control(s) in locations where they are safe and accessible.
- Ensure the control(s) are not in danger of being crushed by the lift or tilt mechanisms.
- Follow the “Leveling Your Chair” instructions below.

Leveling Your Chair

Leveling, or balancing, your chair is very important during initial setup and routine maintenance. Your chair is equipped with leveling feet that can adjust to uneven floors.

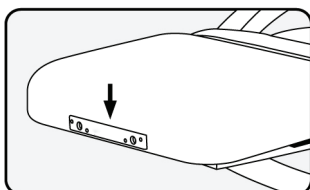
To adjust the leveler feet:

1. Place the chair in the position you plan to use it.
2. To determine which foot needs adjusting, attempt to “rock” your chair. If there is any movement, the leg that is lifting is the one that will need adjusting.
3. Raise chair height approximately 6 inches.
4. Using your hand, or a wrench if necessary, turn the leveling foot in the needed direction. (Counterclockwise will lower the overall height, clockwise will raise the overall height)



Chair Accessories

All Sohos come with outlets at both ends, specifically designed for providing a fixed location for FacePillow platforms, salon pillows, and other accessories.



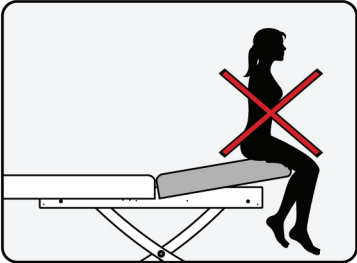
See the Living Earth Crafts website for all available accessories that will fit into the chair outlets.

SECTION 4: OPERATING INSTRUCTIONS

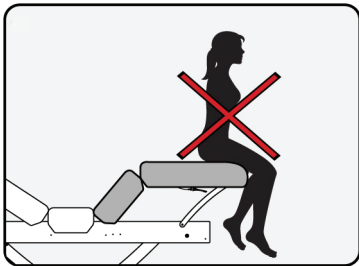
Important Safety Notes



Always use extreme caution when making any position adjustments to your chair. Ensure all body parts and objects are clear from all moving parts. The described adjustments can be done with a client on the chair, but use caution to ensure that the client's weight is supported while positioning the chair section(s).



Do not sit or put unnecessary amounts of pressure on the back section of the chair when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the chair. Damage caused in this manner may void the warranty.



Do not sit or put unnecessary amounts of pressure on the leg section of the chair when it is in tilt position of any level. This can damage or destroy the tilt mechanism and cause harm or bodily injury to persons. The tilt mechanism is intended solely to be used when a client is properly seated or laying on the chair. Damage caused in this manner may void the warranty.



DO NOT store or place anything under the backrest - this can damage the top and/or tilting mechanism. This area is not designed for storage or as an area to hold accessories and/or massage supplies while performing any type of service. Placing anything in this area can cause damage to the chair and/or object and will void your warranty.

Electrical Specifications

PLUG DESCRIPTION		
North America	Europe / UK	Asia
120V AC 	220V AC 	220V AC

*Other plugs also available for various countries

Spec	North America	Europe/Asia
Input Voltage	120 VAC	220 VAC
Input Frequency	60 Hz	50 Hz
Consumption	2.7A, 324 Watts	1.5A, 345 Watts
Output	12-24 VDC	12-24 VDC
Duty Cycle	10%, 2 min/18 min	10%, 2 min/18 min

SECTION 4: OPERATING INSTRUCTIONS

Weight & Lift Capacities

625 lbs.

The Soho is powered by a heavy-duty electric lift actuator. The recommended lift capacity is 625 lbs.

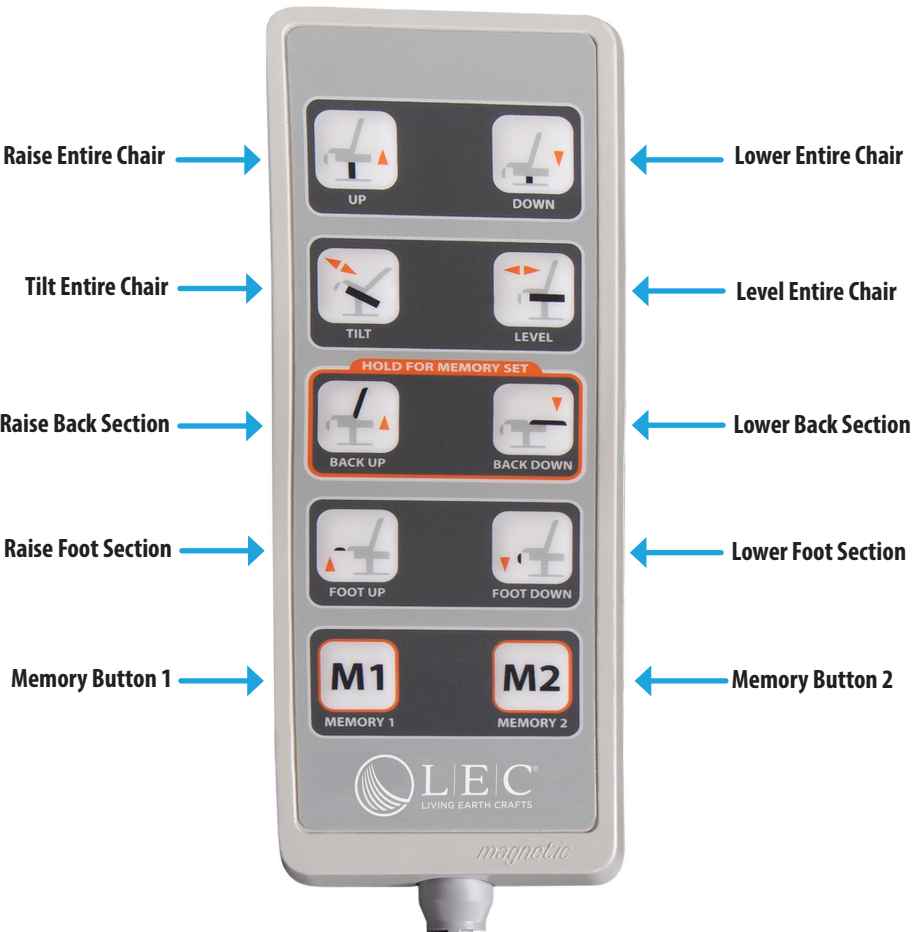
50 lbs.

The back section and leg section has a maximum weight capacity of 50 lbs. These sections are not meant to hold full body weight.

Hand Control Operation

Your hand control is already connected and ready for use. See below for a description of each button's functionality.

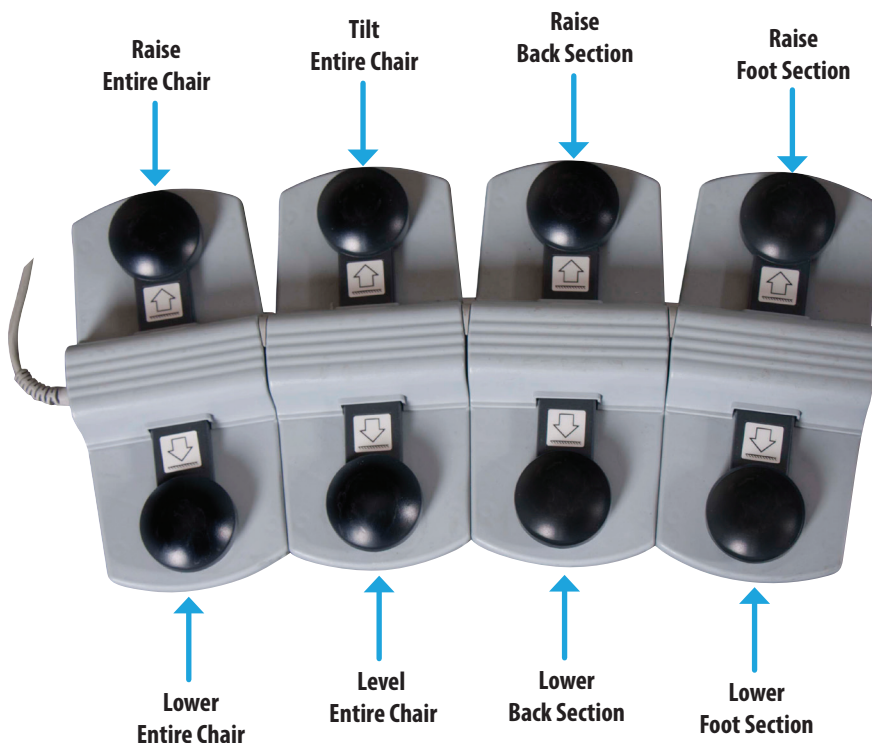
To set the memory buttons, adjust the chair to the desired position. Press and hold either the "Back Up" button (for "M1" button) or the "Back Down" button (for "M2" button).



SECTION 4: OPERATING INSTRUCTIONS

Foot Control Operation

Your foot control is already connected and ready for use. The foot control allows you to simply raise and lower the chair, allowing convenient hands-free adjustments.



SECTION 5: CARE & MAINTENANCE

Cleaning & Ongoing Maintenance



RISK OF ELECTRIC SHOCK

Always unplug this furnishing from the electrical outlet before cleaning.



DO NOT USE acetone, “Armor All” type cleaners, citrus-based cleaners, or industrial cleaners. These can seriously damage the upholstery. Such damage would not be covered under warranty.

With proper maintenance, your chair is designed to give you years of trouble-free operation. To ensure your chair will continue to function properly and keep its appearance, we recommend the following.

Category	Care Recommendation
Upholstery	<p>Remove day-to-day dirt and smudges with a mild soap and water solution. For tough stains and to disinfect, use a (100 to 1) water to bleach solution. Spray a damp cloth with the solution to clean.</p> <p>After each cleaning, gently wipe the upholstery with a damp cloth and clean water, then allow upholstery to air dry before using or storing.</p> <p>For more difficult stains, please contact your dealer or please call us directly for guidance. For best results, use only the products suggested above.</p>
Laminate	<p>To clean the surface, use a damp cloth or sponge and a mild soap or detergent. Rinse thoroughly with warm water and wipe dry.</p>
Electronics	<p>Anti-static electronic aerosol dusters can be used to keep the surfaces of electronic components, power cables, and plugs free of dust.</p>
Lubrication & Mechanical	<p>The actuator or mechanical lift is maintenance free. Do not lubricate. Be careful to avoid application of sticky substances to the mechanism.</p>
Leveling Feet	<p>Regularly check to ensure the chair is level and stable. See page 6 for leveling instructions.</p>

SECTION 5: CARE & MAINTENANCE

Troubleshooting

This helpful troubleshooting guide will provide you with information about how to recognize a problem with your chair, determine possible causes, and find a solution.

In the event your specific situation is not covered in this guide, please contact Living Earth Crafts so our technical support department can assist you. Beyond the troubleshooting guide below, do not attempt to repair the chair yourself. This can void your warranty.

Unauthorized service will not be covered. Please be sure to contact Living Earth Crafts Customer Service first. Living Earth Crafts Customer Service: (800) 358-8292, (760) 597-2155 Int'l

Issue	Solution
Chair does not adjust, controls not working	<ol style="list-style-type: none">1. Ensure the chair is fully plugged in.2. If using a dimmer switch, ensure it is turned to full power.3. Ensure the outlet in your room is receiving power. This can be done by plugging in a small appliance and turning it on.4. Ensure the switch on the attached power strip is turned on.5. Check the fuse or circuit breaker for blown fuse or tripped breaker.6. Ensure the controls are securely plugged into the junction box.

Warranty Information

Living Earth Crafts (LEC) offers an industry best warranty against defects in materials, design, and workmanship, to the original owner, as follows:

- Frame - lifetime warranty*
- Foam and upholstery covering - warranted for three (3) years
- Motors, controls, electronics - warranted for two (2) years, including parts and labor
- Accessories and options - warranted for one (1) year, unless otherwise noted

LEC may repair or replace defective components at our discretion. LEC will return the warranted product, standard shipping pre-paid, to customers in the continental US. International customers are responsible for any applicable duties and taxes, as well as all shipping charges inbound and outbound. Normal wear and tear, and costs associated with maintenance procedures, and damage caused by accident, misuse, improper maintenance, harsh operating environments or neglect (which includes tears in the upholstery and damage caused by harsh chemical-based cleaners) are not covered under this warranty. All warranties are limited to repair or replacement, at LEC's discretion, unless otherwise stated.

*Lifetime warranty applies to the original owner, as long as you own your chair for 5 years after the model is discontinued, or 5 years for private label chairs.

Owner's Record

Name: _____

Purchase Date: _____

Model No. _____

Serial No. _____



Contact Us

Living Earth Crafts
990 Joshua Way
Vista, CA. 92081
(800) 358-8292
(760) 597-2155 Int'l
(866) 449-8872 fax
info@livingearthcrafts.com

Hours of operation:

Monday - Friday
8:00 a.m. to 5 p.m. PST

Saturday - Sunday
Closed

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